



REWARDS
by MyWorld

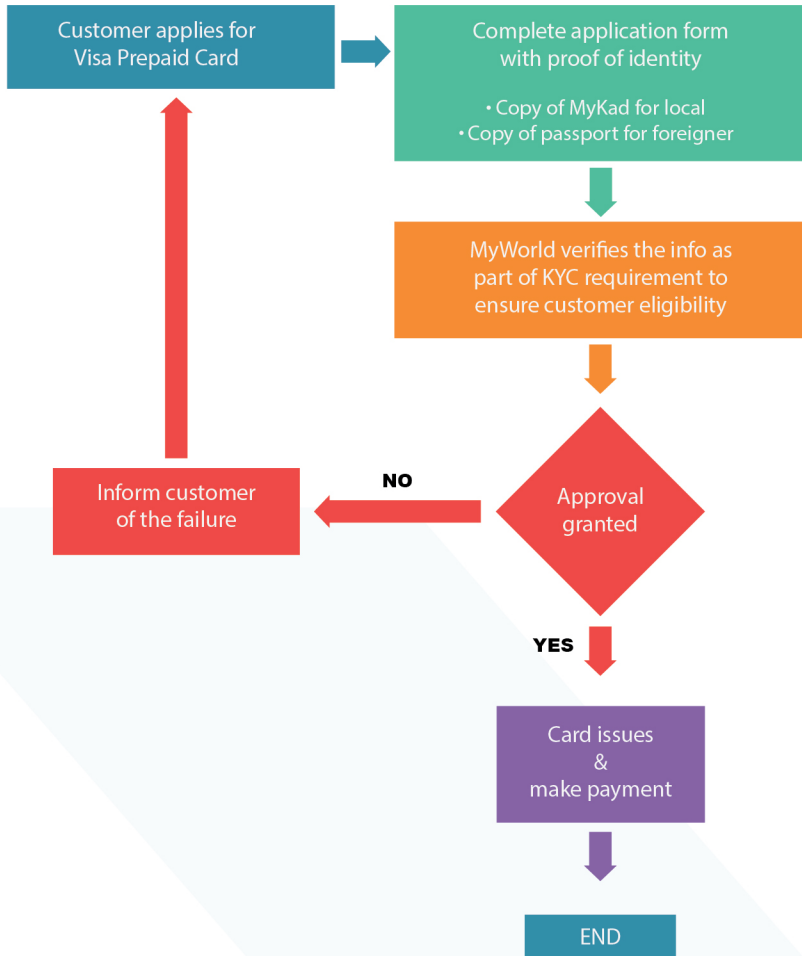
MEMBERS
USER MANUAL
VER 1.0 / 052015

www.myworldrewards.com

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MYWORLD REWARDS VISA PREPAID CARD APPLICATION



GENERIC QUESTION

What is the MyWorld Rewards VISA Prepaid Card (the Card)?

MyWorld Rewards VISA Prepaid Card is a cashless payment instrument that allows you to purchase goods and services at all participating retail and service outlets that accept VISA cards. It also allows cash withdrawal at any of the Automated Teller Machines (ATMs) that display the VISA Plus logo. Funds must be loaded into your Card Account prior to usage. You may only use the Card according to available funds preloaded into your Card Account. No credit check or bank account is necessary for this Card. It will not be linked to any account as it is a standalone Card Account.

What is a Card Account?

A Card Account is a virtual account created after the Card is activated. All preloaded funds will be kept in this account. Please ensure that this account consist of sufficient funds before any transaction is made.

Can I use the Card like a credit card?

Yes, you may use the Card to make purchases at all VISA accepting merchants. However, you can only spend the amount you have preloaded into the Card Account.

How is this prepaid card different from a credit or debit card?

The main difference is that this Card utilises the money that is preloaded into the Card Account. Where else a credit card provides a Line Of Credit to be utilised upfront and payment is settled subsequently. A debit card is virtually linked to your bank account where funds are directly deducted from. This prepaid card is similar to a prepaid mobile account; you are required to have credit in your phone account before any calls can be made. In this same manner, the Card can only be used when there is sufficient credit.

Do I have to pay the RM 50 government service tax every year?

No. The Government Service Tax is not applicable.

Can I use the Card overseas?

Yes. You can use the Card for purchases at any VISA accepting merchants and you may withdraw cash at any VISA-enabled ATMs worldwide. This is subject to the availability of funds in your Card Account. *Fees and charges will be imposed accordingly. To avoid any inconvenience, please ensure that you have sufficient funds in your Card Account before usage. For security reasons, it is advisable that you notify us on your travelling plans in advance by calling the MAA Cards Call Centre at **+6 03 8318 3100**.

I lost my Card. What should I do?

Please call us immediately at **+6 03 8318 3100**(MAA Cards Call Centre). We will block the Card at once and arrange for a replacement card to be issued to you within fourteen (14) business days. A replacement card fee applies.

How soon can I get my Card after online registration?

The Welcome Pack will be delivered to the registered address within fourteen (14) business days upon approval, submission of supporting identification documents (if any) and joining fee payment.

What do I need to do before I can use my card?

- First, you must activate the Card, and then load funds into the Card Account before using. To activate the Card, here are the options:
- If you applied online, login and click on the 'Card Activation' button; or
- Call our MAA Cards Call Centre at +6 03 8318 3100 (between 9am-6pm Monday-Friday excluding public holidays)
- For latest details, please refer to our website at www.maacards.my .Once the Card is activated, proceed to our Designated Channels to load your Card Account□Do not forget to sign the signature panel on the back of your card upon activation before carrying out any transactions.

have changed my contact detail(s). Should I inform you?

Yes, please. The following options are provided:-

You may update your contact details online (at **www.maacards.my**); or

Call our MAA Cards Call Centre at **+6 03 8318 3100** (between 9am-6pm Monday-Friday excluding public holidays); or

Send us a notice in writing to MAA Cards Sdn Bhd, P.O. Box 11695, 50754 Kuala Lumpur ; or

Drop us an email notification at infomaacards@maa.my .

It is important that you inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner

What if my Card Account balance has insufficient funds for fee deduction(s)?

If the Card Account has insufficient funds, the outstanding fee(s) is accumulated and immediately deducted once the Card Account is reloaded. For more details, please refer to the Card Agreement.

How do I prevent my Card from unauthorized usage?

Protect your Card as if it is your CASH! Keep it in a safe place and do not share or divulge your Card number and/or PIN to anyone. It is advisable not to write down your PIN anywhere. If you have to, keep it separately or away from your Card.

How do I keep track of my spending?

A detailed Statement of Account is available online via our website (www.maacards.my). You may also call the MAA Cards Call Centre at **+6 03 8318 3100** to request for a hard copy statement. *Fees and charges will be imposed accordingly.

Where can I check my current Card Account Availability

You have 3 avenues to obtain your latest Card Account availability:

Login via our website (www.maacards.my); or

Call us at **+6 03 8318 3100** (between 9am-6pm Monday-Friday excluding public holidays);

or If your current mobile number is registered with us, you may SMS us at 36660.

Is there any transaction limit?

No. You spend the amount that is preloaded in your Card Account. However, your maximum Card Account limit at any one time varies according to Card program type. If you would like to know your limit, feel free to:

Call us at **+6 03 8318 3100**(between 9am-6pm Monday-Friday excluding public holidays); or

Login to our website (www.maacards.my).

What happens if I have insufficient funds for my current payment?

The current payment request will be declined.

Can I use my Card at Petrol stations?

Yes, you can.

Can I use Easy Payment Plan (EPP) facility for purchases with my MyWorld Rewards VISA Prepaid Card?

No, the EPP is not available for this Card.

Can I apply for a supplementary Card?

Sorry, you cannot.

How can I get my statement of account?

Your statement of account history is made available online at our website (www.maacards.my). You can view and download your monthly statements up till the past twelve (12) months. You may request for a hardcopy statement of up till seven (7) years by calling our MAA Cards Call Centre at **+6 03 8318 3100** during the hours of 9am to 6pm Monday-Friday excluding public holidays.

*You will be charged RM5.00 per monthly statement cycle which will be debited from your Card Account. Please ensure that you have sufficient funds in your Card Account before making the request.

Can I request a hardcopy of my current month's statement before the statement date?

Sorry, you may not. However, you may view your recent transactions online.

What should I do if I forget my Card PIN?

You may request for a new PIN to be generated from our website (www.maacards.my) or call our MAA Cards Call Centre at **+6 03 8318 3100** (between 9am-6pm Monday-Friday excluding public holidays).

What are the benefits of having the MyWorld Rewards VISA Prepaid Card?

Convenience in making payments for goods or services worldwide at over 24 million merchant outlets that carry the VISA logo

- Cash withdrawal from VISA enabled network ATMs

- As a VISA cardholder, you will enjoy discounts at various VISA accepting merchants worldwide. For more information, visit www.visa.com

Where can I get further information?

If you have any enquiries, please contact us at :

✉ Address : **MyWorld Rewards (M) Sdn. Bhd.**
Block B, level 3, Suite 3A & 5, Ativo Plaza,
Bandar Sri Damansara, 52200 Kuala Lumpur,
Malaysia

☎ Tel : +6 03 6279 9633
🔄 Hotline : +6 03 8318 3100

📠 Fax number : +6 03 6279 0133
✉ Email : contact@myworldrewards.com
🌐 Website : www.myworldrewards.com

APPLICATION AND SAMPLE OR SPECIMEN

How do I apply for the Card?

You can apply online via our website (www.myworldrewards.com). Click on the 'Apply Now' icon and follow the instructions accordingly.

Is there a minimum age requirement for the Card?

You have to be at least 18 years old to apply for the Card.

How do I pay the joining fee?

Payment of the joining fee can be done online via our website (www.myworldrewards.com) and our other designated channels. Latest details of the current designated channels and/or reload centres can be found on our website.

What are the key requirements to apply for the Card?

- Applicants must be at minimum 18 years of age.
- Applicants must provide their valid mailing address in Malaysia. (P.O. Box is not accepted)
- Applicants must submit a copy of any form of identification document.(NRIC, Passport, etc.)
- There is no minimum salary requirement.
- NO evaluation such as CTOS / CCRIS.

VISA Prepaid Card Application Form



16 Digits or Name on card

Eligibility & Documents Required

Eligibility : Minimum age 18 years

Documentation : Copy of NRIC (both sides) / Passport / Other Official Identification
Kindly send completed application form to:

* Fax: 03-6279 0133 or * Email: info@myworldrewards.com

All information must be provided without alteration to avoid delay in processing of card application.

(*Denotes compulsory fields) Personal Details 个人资料

*Title 称呼: ☒ Mr 先生 ☐ Ms 小姐 ☐ Mrs 太太 ☐ Others 其他:

*Name as in NRIC / Passport 英文姓名:

T A N A H M E N G

*NRIC No. (New) 身份证号码: 8 7 0 7 0 7 0 7 - 1 2 - 3 4 5 6

Police/Army Identification No./Others 证件号码:

Passport No. (if "non-Malaysian") 护照号码(非马来西亚公民): *Date of Birth (dd/mm/yyyy) 出生日期:

T K 4 7 7 1 2 3 4 0 7 / 0 7 / 1 9 8 7

*Sex 性别: ☒ Male 男 ☐ Female 女

*Nationality 国籍: MALAYSIAN

*Email 电邮地址: TANAHMENG@GMAIL.COM

*Residential Address 住宅地址(必填):

123, JALAN BUNGA RAYA, 47830 KL

*Postcode 邮政编码: 47830

*State 省: W.PERSEKUTUAN

*Country 国家: MALAYSIA

*Mailing Address 邮寄地址:

123, JALAN BUNGA RAYA, 47830 KL

*Postcode 邮政编码: 47830

*State 省: W.PERSEKUTUAN

*Country 国家: MALAYSIA

Home Tel. No. 住宅电话号码 (国家及地区代码): 606 1482779

*Mobile No. 手机号码 (国家及地区代码): 6017 - 1234567

Country Code

*Mother's maiden name (Security feature for verification) 母亲原姓 (用于验证安全):

YAP MEI YEE

Employment or Business Details 就业资料

Type of Occupation 职业性质: ☐ Employed 受雇 ☐ Self-employed 自雇人士

Position 职务:

Name of Company 单位名称:

Office Address 单位地址:

*Postcode 邮政编码:

*State 省:

*Country 国家:

Office Tel No. 单位电话:

EXT 分机电话:

Nature of Business 单位类别:

*Politically Exposed Person Declaration (e.g. Ministerial / Diplomatic Positions)

☐ No, I am / was not PEP or associated with a PEP

☐ Yes, I / my immediate family

☐ Currently hold / seeking

☐ Have held

Organisation:

Relationship:

Position held:

Period from:

to:

Politically Exposed Persons (PEPs) refer to (i) individuals who are or who have been entrusted with prominent public functions by a foreign country (Foreign PEP) or domestically (Domestic PEP); (ii) persons who are or have been entrusted with a prominent function by an international organisation which refers to members of senior management. The definition of PEPs is not intended to cover middle ranking or more junior individuals with prominent public functions by a foreign country / domestically, or prominent functions by an international organisation

Notices

MAA Cards Sdn Bhd (MAAC) (706720-U) hereby notifies that it is necessary for MAAC to collect and process your personal information and documents which have been furnished by you for the purposes of and in connection with your application including but not limited to recording, storing, organizing, adaptation, alteration, correction, erasure, retrieval, use of your personal data whether financial or otherwise, and information relating to your account to such extent and in such manner as MAAC may at its sole discretion deem fit, and to disclose, divulge, disseminate or transmit your personal data to Visa International and/or its officers, Bank Negara Malaysia (hereinafter referred to as "BNM") and/or such other authority or body established by BNM, MAAC's related corporations, associates, affiliates, service providers, and/or any other parties as MAAC deems necessary. You may also request for access to and/or to update and amend your personal information and such request or other inquiries shall be made in writing to MAAC, or via our Call Centre at +603 8318 3100.

Please be informed that MAAC may not be able to process your application if your personal information and consent is not obtained.

Declaration

I hereby irrevocably and unconditionally agree and authorise MAA Cards Sdn Bhd (706720-U) (hereinafter referred to as "MAAC") to disclose my personal information including but not limited to recording, storing, organizing, adaptation, alteration, correction, erasure, retrieval, use of my personal data, and to disclose, divulge, disseminate or transmit my personal data whether financial or otherwise and information relating to my account to such extent and in such manner as MAAC may at its sole discretion deem fit to Visa International and/or its officers, Bank Negara Malaysia (hereinafter referred to as "BNM") and/or such other authority or body established by BNM, MAAC's related corporations, associates, affiliates, service providers, and/or any other parties as MAAC deems necessary.

I hereby acknowledge that this VISA Prepaid Card (hereinafter referred to as "the Card") shall be governed by the terms and conditions contained in this VISA Prepaid Card Agreement including relevant addendums and any amendments made by MAAC from time to time and agree to be bound by them upon the issuance of the Card.

I agree that MAAC's application form herein shall be conclusive evidence of proof of my application for the Card and this clause shall survive the termination, cancellation or revocation of the Card by MAAC.

I understand that MAAC may be obliged under the Anti-Money Laundering and Anti-Terrorism Financing Act 2001 and/or other laws and regulations to report certain transactions to BNM and/or other relevant authorities and I hereby consent to the same and agree that MAAC, its officers and employees shall be under no liability for making such reports.

I hereby declare that all information given above is true and complete. I understand that MAAC reserves the right to decline any application without giving any reason.

I unconditionally and irrevocably agree that I shall not dispute the contents of the faxed copy application form received by MAAC, which shall be deemed as original application and I shall produce the original to MAAC upon request.

*Please tick (x) below and sign your consent.

☐ to verify any information including but not limited to my personal information and my credit standing without further approval from me from whatever sources, including the Inland Revenue Authorities, and by whatever means MAAC considers appropriate;

Signature

☐ to disclose or divulge any information (including personal data) relating to or arising from my application hereunder, and also information to my affairs and other facilities and/or accounts as MAAC may at its sole discretion deem fit or necessary for any purpose whatsoever to Visa International and/or its officer, BNM and/or such other authority or body established by BNM, MAAC's related corporations, associates, affiliates, service providers and/or any other parties as MAAC deems necessary.

Signature

*Please tick (x) below to indicate your interest.

☐ Yes, I wish to receive the latest updates on marketing programmes and promotions conducted by MAAC, its related corporations, associates, affiliates, service providers or partners. I agree and consent to the sharing of my mailing and contact information (excluding financial/account details) by MAAC with appointed third party

☐ No, I do not wish to receive any updates on marketing programmes and promotions conducted by MAAC, its related corporations, associates, affiliates, service providers or partners. I do not agree to the sharing of my mailing and contact information (including financial/account details) by MAAC with appointed third party.

Note: You may wish at any time to provide or withdraw consent for disclosure of your information by calling MAAC Call Centre at +603 8318 3100.

Signature of Applicant

Date:

In the event of any conflict between the English and Chinese language version of any information contained in this application form, the English version shall prevail.

For Office use only

Source Code:

Branch Code:

Officer Code:

SAMPLE OF PASSPORT IMAGE & IMMIGRATION ENTRY CHOP



Information page



Malaysia VISA page

OR



Arrival stamping page

SAMPLE OF IDENTITY CARD (MyKad) - MALAYSIAN



Front



Back

RELOAD

Why do I need to load the Card?

The Card is a prepaid card and works almost like a mobile prepaid. You must first load the funds in before you can start using your Card. Once it is loaded, you can use it at any location that displays the VISA logo worldwide.

How much can I reload into the Card Account?

The amount depends on the designated channels you choose to reload:

- MyWorld iPAY & E-Pay accepting merchants; a minimum of RM30 up to a maximum of RM500 per reload (subject to individual E-Pay merchant)
- Via CIMB Bank Berhad:
 - CIMB Clicks, Clicks Shoppe and ATMs; a minimum of RM1
 - Cash Deposit Machines (CDMs); a minimum of RM10

(Note: Reload only in Ringgit notes, cents are not accepted)

When will my reloaded funds be reflected into my card Account?

Medium	Channel	Reload Effect
MYWORLD iPAY	Authorized agent	Instant
E-PAY	E-PAY outlets	After 15 minutes
CIMB	CIMB Clicks	during weekends and/or Public Holidays will be business day
	Clicks Shoppe	
	ATMs / CDMs	
FPX	FPX	After 15 minutes

How do I reload my MyWorld Rewards VISA Prepaid Card using CIMB Clicks?

1. Login at www.cimbclicks.com.my.
2. Select "Online Bill Payment" and Type of Account
3. Select segment from Payee List and Company's name – MAA Cards
4. Key in relevant details
5. Proceed with payment
6. Key in TAC (Transaction Authorisation Code)
7. Print out acknowledgement page with details of the complete transaction

**To use this payment method, you must have a savings or current account with CIMB Bank. You will be charged RM0.50 per successful transaction.*

1. Login to CIMB Clicks Internet Banking. Sign-up if you haven't!

Main Screen of Pay Bills

Pay > Bills >

Pay Bills ▼

Pay Bills

From :


Select an account ▼

To :

⊙ My Favourites ▼

CIMB Clicks

○ Enter biller Name ▼



○ Enter JomPAY Billers Code ▼

Clear

2. Select 'Pay > Bills' and select the account that you'll be paying from.
3. Select Bill Payments to **MAA Cards – Card Reload for RM3,000.00**.
4. You will need to request for a TAC if the selected bill is not a Favourite Bill.
TAC is 4738xx Express by Thu Feb 05 09:33:39 MYT 2015.

Pay > Bills >

Pay Bills ▼

Pay Bills

From :

700235xxxx | Savings Account | RM4,598.58 ▼

To :

☐

My Favourites


☒

MAA Cards – Card Reload ▼

☐

Enter JomPAY Billers Code

CIMB Clicks



Clear

5. Enter Your Mobile No
6. Select the Type Of Payment
7. Enter Your Card No
8. Enter Amount (RM)
9. Click 'Submit'

Pay > Bills >

Pay Bills ▼

Bill Identification - MAA Cards – Card Reload

Mobile No :

019413xxxx

Payment Type :

Card Reload ▼

16 Digits Card No :

466542001001xxxx


Amount (RM) :

3000

Cancel

Submit

10. It Display the Nickname, Bill Account No. / Name /Details, Other Details and Amount (RM).
11. Click 'Proceed to Payment'

Bills List				
Remove Bills	Nickname	Bill Account No./ Name / Details	Other Details	Amount (RM)
	-	019413xxxx / MAA Cards – Card Reload	Payment Type : Card Reload 16 Digits Card No : 466542001001x xxx	3000.00
<div><div>Delete</div><div>Proceed to Payment</div></div>				

12. It display From, Amount, Bank Charges, Total Amount and Bills List
13. Click 'ok' or 'Print'

Acknowledgement

From : 700235xxxx Savings Account
Amount : RM3,000.00
Bank Charges : RM0.50
Total Amount : RM3,000.50

Bills List							
Ref No. / JomPAY Ref No.	Date & Time	Nickname	Bill Account No. / Name / Details	Other Details	Bank / Commission Charges (RM)	Amount (RM)	Status
83882170 / -	05-Feb-2015 09:29:06 AM	-	019413xx xx / MAA Cards-Card Reload	Payment Type : Card Reload 16 Digits Card No : 466542001001XXXX	0.50	3000.00	Successful

Ok Print

How do I load MyWorld Rewards VISA Prepaid Card using CDM at CIMB?

To reload via CDM, just visit any CIMB Bank CDMs and follow the instructions provided below. *You will be charged RM1.00 per successful transaction

Reload via CDM with CIMB's ATM card

1. Insert your ATM card and select your preferred language. If you do not have your ATM card, press any key or touch the screen to proceed
2. In the menu, please select Type of Transaction and select "Bill Payment". Choose "Open Bill Payment"
3. Key in '022' for MAA Cards
4. Key in your Card number and hand phone number
5. Confirm your details and "insert cash" screen will be presented
6. You will then see the confirmation screen
7. Please insert cash and press "Accept" when the confirmation screen is presented
8. Please follow instructions and reload will be confirmed
9. For more convenient subsequent reloads, please register your MyWorld Rewards VISA Prepaid Card under "Preferred Bills " list and the next time you reload, you can select "Preferred Bills" instead of "Open Bill Payment". You no longer need to key in your Card number as the system will recognise it as a Registered Bill payment

Reload via CDM without CIMB's ATM card

1. Insert your ATM card and select your preferred language. If you do not have your ATM card, press any key or touch the screen to proceed
2. In the menu, please select Type of Transaction and select "Bill Payment". Choose "Open Bill Payment"
3. Key in '022' for MAA Cards
4. Key in your Card number and hand phone number (CIMB's record)
5. Key in your hand phone number (MAA Cards's record)
6. Confirm your details and "insert cash" screen will be presented
7. You will then see the confirmation screen
8. Please insert cash and press "Accept" when the confirmation screen is presented
9. Please follow instructions and reload will be confirmed

PLEASE SELECT TYPE OF ACCOUNT

BANKING / CREDIT CARD

LOAN/ FINANCING

BILLS PAYMENT

PREPAID TOP-UP

PLEASE KEY IN
PAYEE CODE

022

001 : AEONCARD	027 : EPAY M SD
002 : AEONEASY	028 : EPAY TNG
019 : AZIO E-PAY	032 : IMU
025 : BATA	031 : KOJADI
021 : BICL BHD	005 : LHDN SABAH
011 : COURTS	004 : LHDN SEMENANJUNG
010 : DINERS	006 : LHDN SARAWAK
< PRESS IF INCORRECT	PRESS IF > CORRECT
< MAIN MENU	NEXT > LIST

PLEASE ENTER
CARD NUMBER

466542001001XXXX

PRESS IF CORRECT >

PRESS IF INCORRECT >

PLEASE ENTER
MOBILE NUMBER

019329XXXX

PRESS IF CORRECT >

PRESS IF INCORRECT >

PLEASE ENTER
MOBILE NUMBER

019329XXXX

PRESS IF CORRECT >

PRESS IF INCORRECT >

PLEASE CONFIRM DETAILS

PAYEE NAME : MAA CARDS

NICKNAME : MAA CARDS

CONTACT NO : 019329XXXX

SERVICE CHARGE RM 1.00 (WILL BE DEDUCTED
FROM DEPOSITED AMOUNT)

CARD NO : 466542001001XXXX

MOBILE NO : 019329XXXX

< CANCEL

CONFIRM >

PLEASE INSERT CASH

THIS MACHINE CAN ACCEPT
99 PIECES OF NOTES
PER TRANSACTION

PRESS 'PROCEED'
TO CONTINUE TRANSACTION

PROCEED >

CANCEL >

NOTES ACCEPTED

RM 10 X 0 = RM 0

RM 20 X 0 = RM 20

RM 50 X 0 = RM 650

RM 100 X 0 = RM 0

TOTAL 14 = RM 670

ADD CASH >

ACCEPT >

CANCEL >

How do I load my MyWorld Rewards VISA Prepaid Card via MyWorld iPay or E-PAY?

1. Go to our authorized MyWorld iPAY agents or selected outlets.
2. Provide your MyWorld Rewards VISA Prepaid Card number and request your reload amount.
3. The retailer will verify your Card by swiping it in the iPay or E-Pay terminal and load the requested amount.

The reload amount will be available within 10 minutes.

**You will be charged RM2.00 + 6% GST per successful transaction.*

How do I load my Myworld Rewards Prepaid Card using FPX online banking transfer?

1. Log in at www.cimbclicks.com.my
2. Select "Online Bill Payment" and Type of Account
3. Select FPX option and click "Submit". You will be transferred to the FPX clearing system
4. Select your bank and complete the verification process
5. Your reload will be available immediately upon confirmation

OR

1. Login at www.maacards.my
2. Select "Reload"
3. Enter your Reload amount
4. Select FPX option and click "Submit". You will be transferred to the FPX clearing system
5. Select your bank and complete the verification process
6. Your reload will be available immediately upon confirmation

To use the FPX payment method, you must have an account at any one of the following banks:

- CIMB Bank
- Bank Islam
- Public Bank
- RHB Bank
- Hong Leong Bank
- Maybank

**You will be charged up to RM0.70 per successful transaction by the banks*

CANCELLATION

How do I cancel my Card?

You may cancel your Card via the following options:

- A notice in writing to MAA Cards Sdn Bhd, P.O. Box 11695, 50754 Kuala Lumpur; or
- Email notification at infomaacards@maa.my ; or
- Call MAA Call Centre at +6 03- 8318 3100

(Cancellation requests made via email or call centre must be followed with an instruction in writing). Upon cancellation request, we will terminate the Card and the Card Account balance will be refunded to you (after deduction of applicable fees and charges) within fourteen (14) business days from the date of request.

What happens to my balance if I cancel my MyWorld Rewards Prepaid Card?

Once your Card has been cancelled, we will refund the balance (after deduction of applicable fees and charges) as of the date of cancellation to you via cheque or any other means that we may make available from time to time. Note that you are still liable for all transactions that have been made with your Card prior to its termination date.

REPLACEMENT

Can MyWorld Rewards deliver my replacement Card to an address other than my mailing address?

NO, your replacement Card will only be delivered to the mailing address that you have registered with us.

My Card no longer works. I think it is damaged. Can I request for a replacement Card?

Yes. To request for a replacement Card, please call our MAA Cards Call Centre at **+6 03-8318 3100**. A RM10 replacement Card fee applies.

FEES & CHARGES

Description	MyWorld Rewards VISA Prepaid Card	
Joining Fee	RM 28.00(EGEN) / RM 35.00 (FOM)	
Maintenance Fee	RM 2.50 per month	
Cash Withdrawal Fee (via VISA PLUS enable ATMS)	ATM within Malaysia	RM 10.00 per transaction
	International ATMs	Additional charges as imposed by the ATM provider
Overseas Transaction Fees	1. The foreign exchange conversion rate determined by VISA International Ltd + 2. 1% on the transaction amount	
Balance Enquiry Fee	Via Call Centre	Nil
	Via SMS (response)	Nil
	(Standard SMS charges applicable)	

Sales Draft Retrieval Fee	RM 20.00 per copy
MyWorld iPAY	RM 2.00
Pin Regeneration	Free
Replacement Card Fee	RM 17.00(EGEN)/ RM23.00(FOM)
Reload Charges	Per Transaction Basis
- CIMB Clicks / Clicks Shoppe	RM 0.50
- CIMB ATM / CDM	RM 1.00
- FPX (Financial Process Exchange)	RM 0.70
- E-PAY	RM 2.00
Statement Request	RM 5.00 per monthly statement

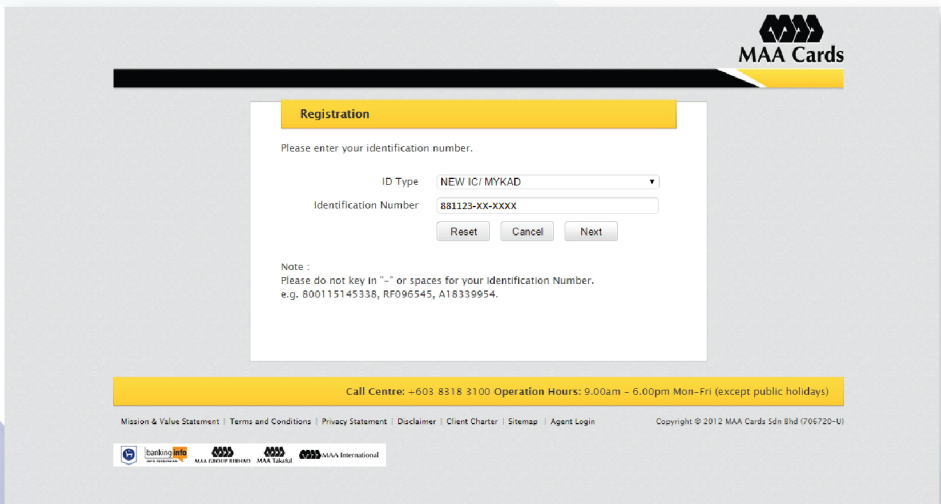
MAA PORTAL – FIRST TIME LOGIN

1. Login to www.maacards.my

Click **SIGNUP**



2. Choose NEW IC/MYKAD (For Malaysian) / Passport (For Non-Malaysian) , then key in your Identification Number



3. Please enter your Email, Password & Personal Message

Please enter your User ID, Password and Personal Message.

Name	<input type="text" value="TAN AH MENG"/>
User ID (Email)	<input type="text" value="TANAHMENG@GMAIL.COM"/>
Re-enter User ID (Email)	<input type="text" value="TANAHMENG@GMAIL.COM"/>
Password	<input type="password" value="*****"/>
Re-enter Password	<input type="password" value="*****"/>
Personal Message	<input type="text" value="Abcd123456"/>

Note 1:
Personal Message and Password must be alphanumeric with minimum 8 characters and maximum of 15 characters.

Note 2:
Personal Message is an anti-phishing mechanism implemented by us. Your chosen Personal Message shown during login process authenticates our website.

Password And Personal Message must contain:

- At least one number
- At least one lower case letter
- At least one upper case letter

e.g. Ab0123456 is a valid password/Personal Message. Card Member is not encouraged to use a Personal Message that is related to your ID or password.

Sample
Abcd12345

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4. Choose your Security Question & place your Security Answer

MAA Cards

Registration

Please complete 3 Security Questions. These questions will be used for verification purposes.

Security Question 1	<input type="text" value="What is the name of your favorite childhood fr"/>
Security Answer 1	<input type="text" value="..."/>
Security Question 2	<input type="text" value="What is your best friend's name?"/>
Security Answer 2	<input type="text" value="..."/>
Security Question 3	<input type="text" value="What is your favourite pet's name?"/>
Security Answer 3	<input type="text" value="..."/>

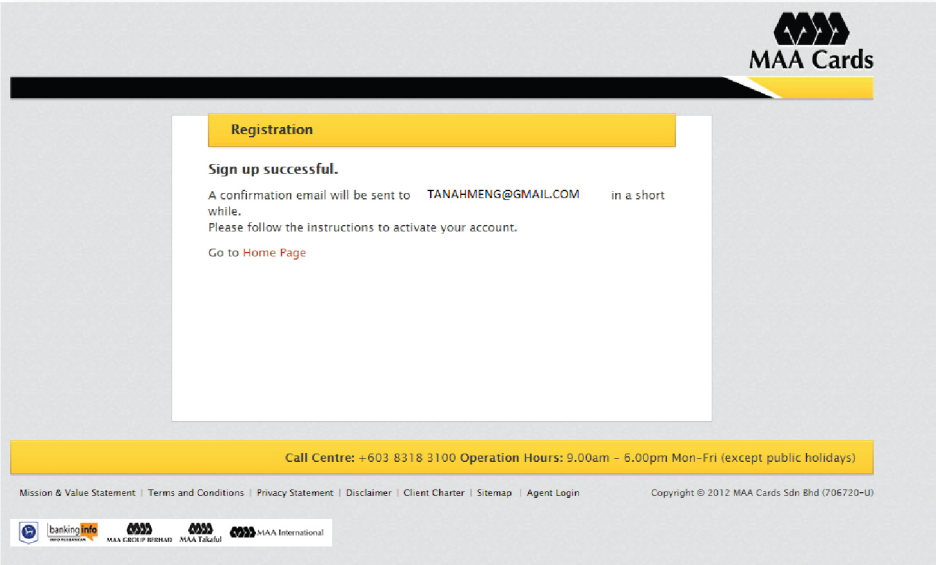
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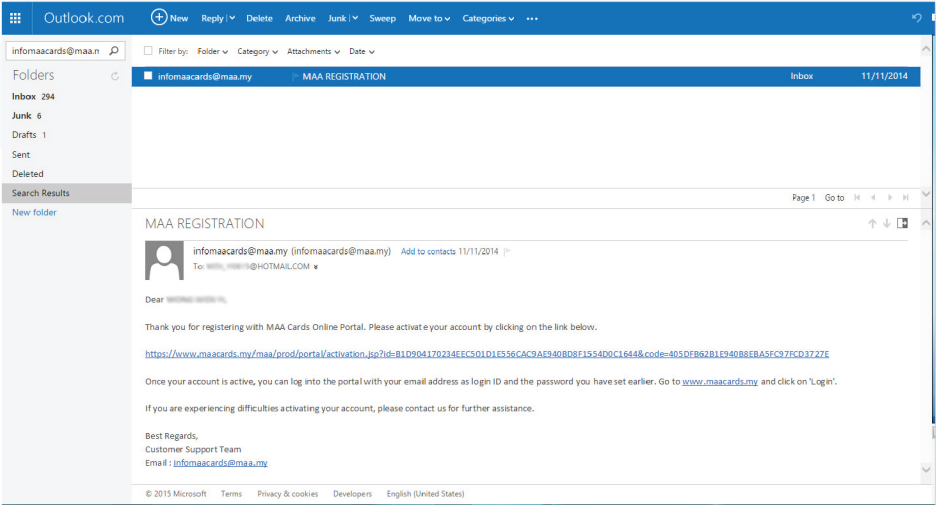
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banking info MAA GROUP BERHAD MAA Tabika MAA International

5. Sign Up Successful.

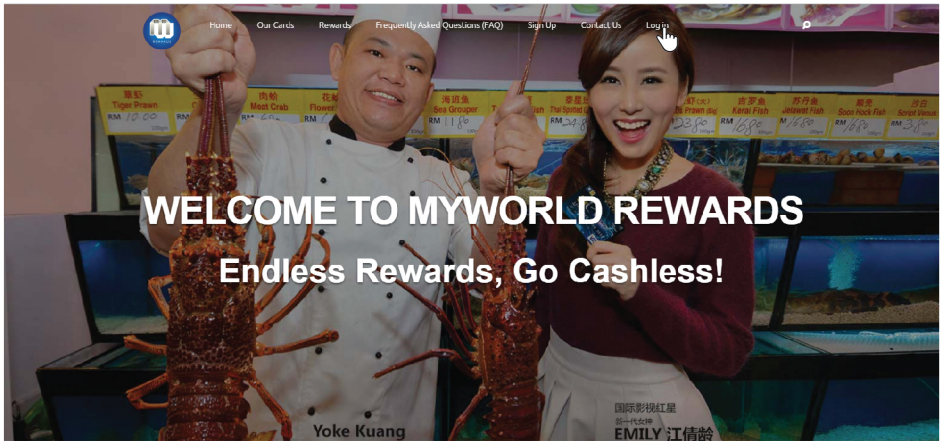


6. Check your email & click for activation

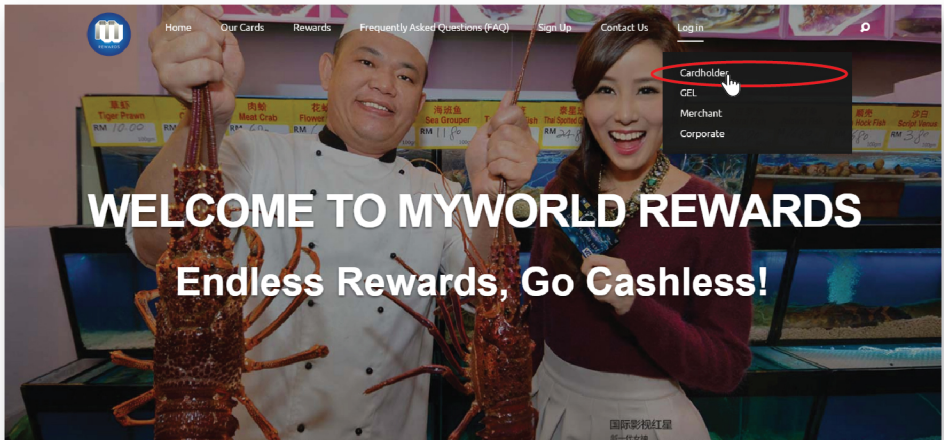


MYCASH ACCOUNT

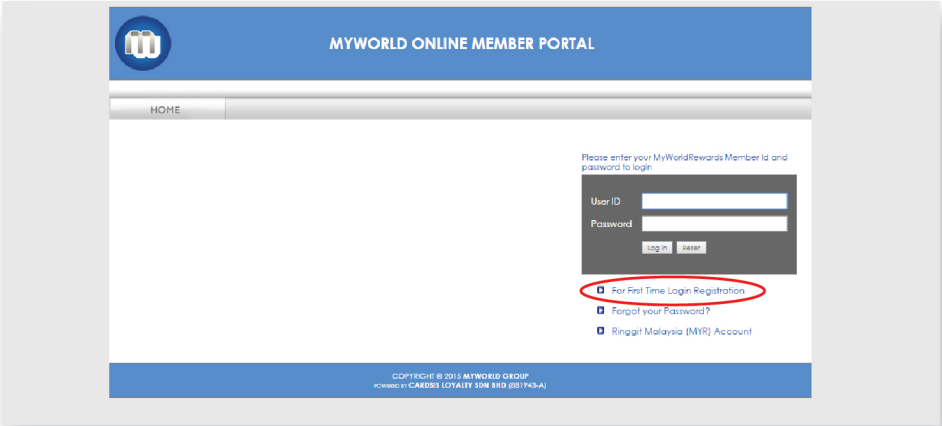
1. Login to **www.myworldrewards.com**



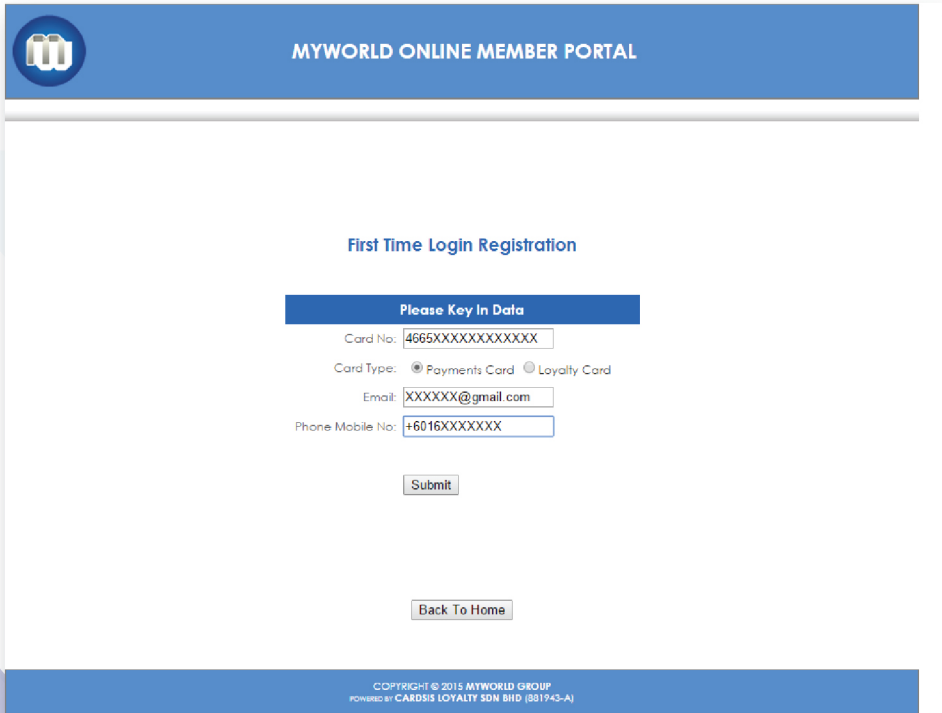
2. Click on "Log In" then "Cardholder".




3. Click on the "First Time Login".



4. Please key in the card numbers, email address & mobile numbers(with country code)



5. Please fill in the Mandatory fields (with *)



MYWORLD ONLINE MEMBER PORTAL

Card No.: 466542XXXXX3700

Login Name *: Field Cannot Be Empty

Password *: Field Cannot Be Empty

Re-type Password *: Field Cannot Be Empty

Full Name: TAH AH MENG

NRIC No. / Passport: 90XXXXXXX

Date of Birth:

Gender: ☒ Male ☐ Female

Race: Chinese

Address: A211 BLOCK B APARTMENT DAMAI

PJU 10/6, PJU 10

DAMANSARA TAMA

Postcode: 47830

City: PETALING JAYA

State:

Country: MY

Phone House:

Phone Mobile: +6016XXXXXX (e.g. +[country code]123xxxxx) Invalid phone number

Phone Office:

Fax:

Email: XXXXXXXX@HOTMAIL.COM

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6. Register Successful

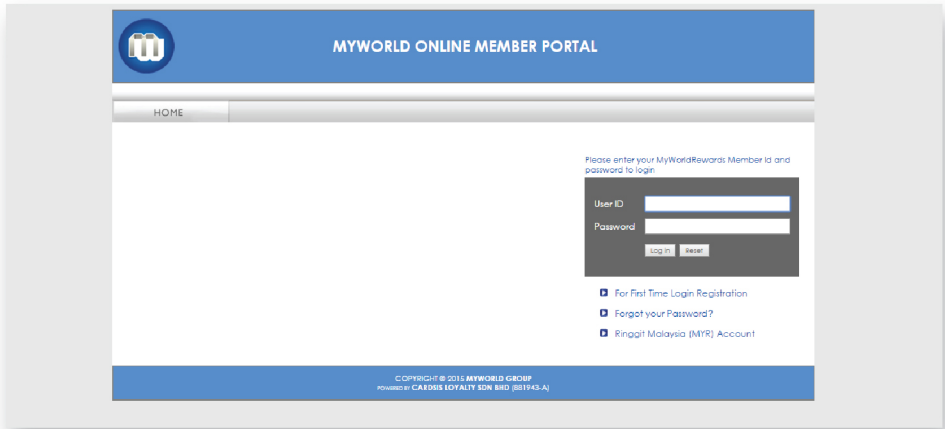


MYWORLD ONLINE MEMBER PORTAL

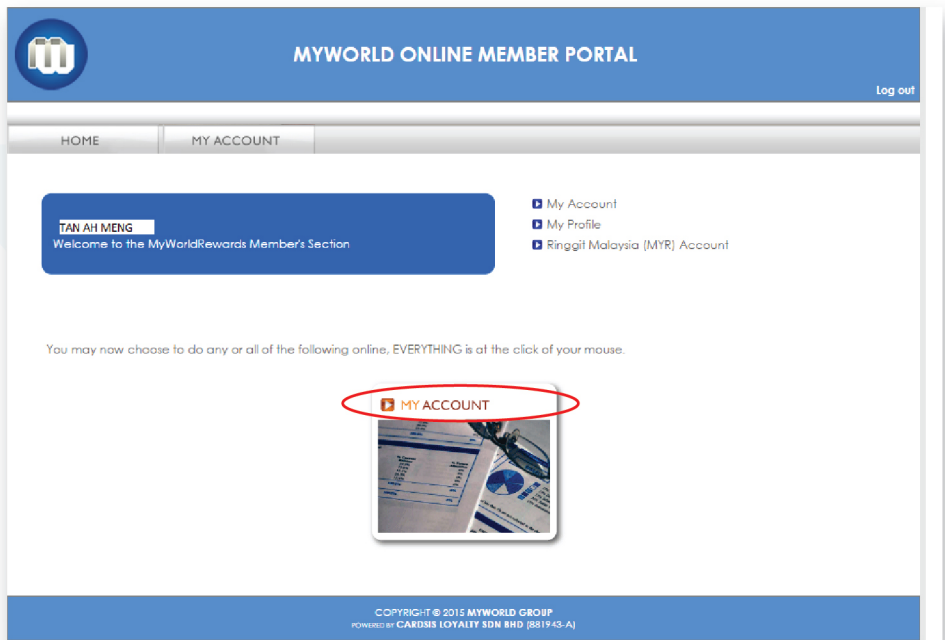
Register Successful

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7. After Register Successful, please log in based on the "Login Name" & "Password" that you enter as Mandatory fields just now.

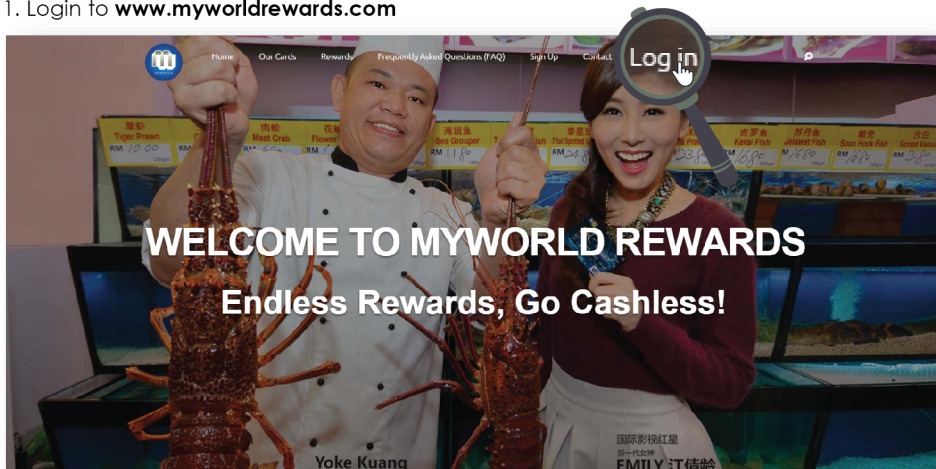


8. You can view your account and MyCASH point by clicking MY ACCOUNT.

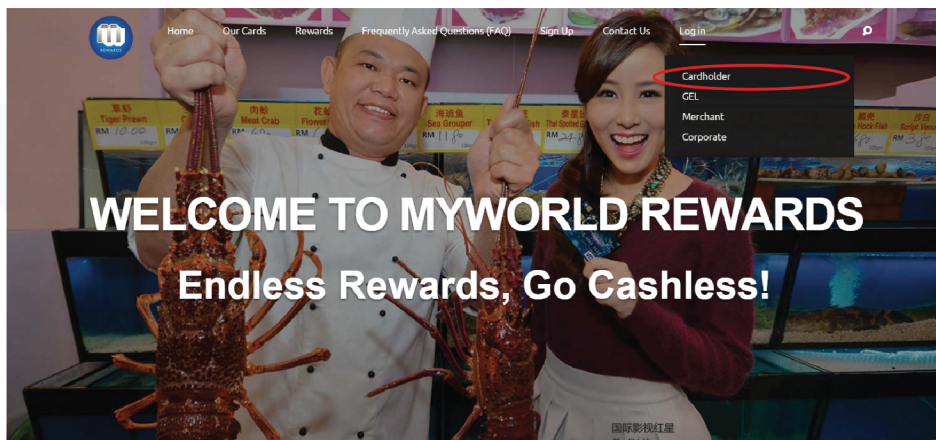


(MYR) ACCOUNT

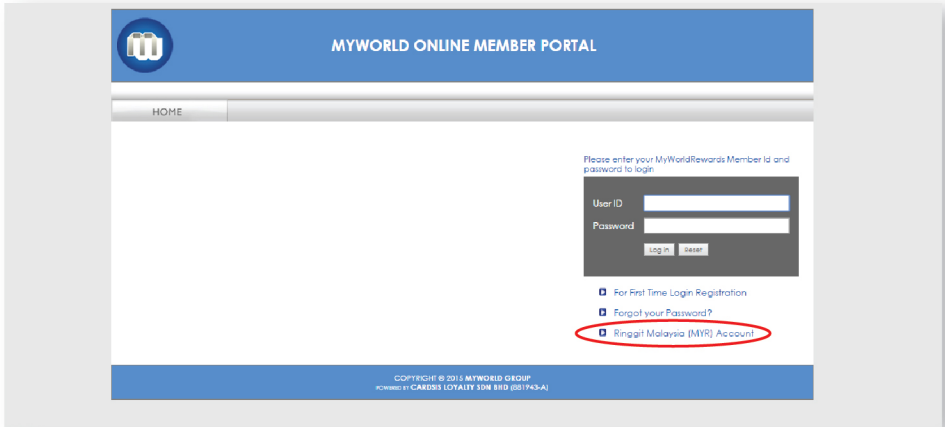
1. Login to www.myworldrewards.com



2. Click on "Log In" then "Cardholder".



3. Click on the "Ringgit Malaysia (MYR) Account".



4. It will link you to this page and click sign up.



5. Choose NEW IC/MYKAD (For Malaysian) / Passport (For Non-Malaysian) , then key in your Identification Number

Registration

Please enter your identification number.

ID Type:

Identification Number:

Note :
Please do not key in "-" or spaces for your Identification Number.
e.g. 800115145338, RF096545, A18339954.

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banking partner

MAA Card Partners

6. Please enter your Email, Password & Personal Message

Please enter your User ID, Password and Personal Message.

Name:

User ID (Email):

Re-enter User ID (Email):

Password:

Re-enter Password:

Personal Message:

Note 1:
Personal Message and Password must be alphanumeric with minimum 8 characters and maximum of 15 characters.

Note 2:
Personal Message is an anti-phishing mechanism implemented by us. Your chosen Personal Message shown during login process authenticates our website.

Password And Personal Message must contain:

- At least one number
- At least one lower case letter
- At least one upper case letter

e.g. Ab0123456 is a valid password/Personal Message. Card Member is not encouraged to use a Personal Message that is related to your ID or password.

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7. Choose your Security Question & place your Security Answer

MAA Cards

Registration

Please complete 3 Security Questions. These questions will be used for verification purposes.

Security Question 1: What is the name of your favorite childhood fr ▼
Security Answer 1: ***

Security Question 2: What is your best friend's name? ▼
Security Answer 2: ****

Security Question 3: What is your favourite pet's name? ▼
Security Answer 3: *****

[Reset](#) [Cancel](#) [Next](#)

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8. Sign Up Successful.

MAA Cards

Registration

Sign up successful.

A confirmation email will be sent to **TANAHMENG@GMAIL.COM** in a short while.
Please follow the instructions to activate your account.

[Go to Home Page](#)

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